

AI's Impact on Organizational Structure and Investments



Jannice Koors

SENIOR MANAGING DIRECTOR



Susan Sandlund, PhD

MANAGING DIRECTOR

Beginning in 2023, AI has been a leading topic in the public arena. Beyond the high level conversations, we are interested to understand how this pervasive new technology may be influencing companies in terms of their organizational structure, their approach to change management, and workforce communication. Also in question is how current investments in AI may be impacting short-term financial results and if there are any early considerations for executive compensation.

We received input from more than 140 public, private, and not-for-profit organizations. The data show a wide variety of approaches to AI in general, although there are some emerging trends in terms of who will oversee its implementation, what communication channels are being utilized to discuss AI, and what investments are being made this year and next.

Some high-level themes from the results of this survey include the following:

- How companies will determine organizational and/or executive responsibility for AI is varied.
- There are opportunities for more organizations to communicate with the broad workforce about the impact of AI.
- While AI is driving employee communication, workforce planning, and financial investment, the need for change management strategies may not be fully appreciated.
- It is still early days for the consideration of specific AI-related goals for executives; however, almost 20% of companies have or will soon discuss this in relation to executive incentive plans.

About the Authors

Jan Koors is a senior managing director with Pearl Meyer and head of consulting services. In this role, Jan is focused on leveraging the firm's consulting capabilities and enhancing relationships with our national marketing partners. She is a member of the leadership team which guides the firm's strategy.

Dr. Susan Sandlund is a managing director at Pearl Meyer and leads the firm's leadership consulting practice. For more than 30 years, Susan has worked with boards, CEOs, and multiple levels of management on planned organizational changes at public and private companies and not-for-profit

entities across numerous industries. As an organization psychologist, her work includes initiating and leading large-scale change to drive new business strategies, culture change, clarifying governance and decision-making, board and executive team effectiveness and coaching, organization design, executive assessment and development, and CEO succession planning processes.

About Pearl Meyer

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