



# Pearl Meyer's Connecticut Banking Compensation Survey

The Connecticut Banking Compensation Survey, conducted in partnership with the Connecticut Bankers Association, provides the most detailed data on banking compensation and pay practices available today.

Attract, motivate and retain the best talent with access to the metrics and insight you need to create a well-designed compensation program.



# Comprehensive

- + 300+ Positions
- + 3,200 Incumbents
- + Exclusive Insight into Peer Policies & Practices



## Credible

- + 26 Institutions
- + \$198M \$6.6B in assets
- + Rigorous quality assurance process



### Customized

- + Dedicated account manager
- + Online tools for easy data submission and analysis



### Cost-effective

- + Free Participation
- + Participants save over 40% off the survey report purchase price

The Connecticut Banking Compensation Survey provides you with a best-in-class compensation information solution, offering you a rare combination of accuracy and affordability. All elements of the employee pay package are collected and reported giving you the information needed to analyze your competitive position and compensation mix from a total compensation perspective.

Survey results validate your compensation strategy and enable you to:

- + View differences in regional Connecticut compensation for each position.
- + Analyze compensation trends by asset size.
- + Understand what incentives are becoming more widespread.
- + Isolate key pieces of data based on your unique needs.



# Comprehensive

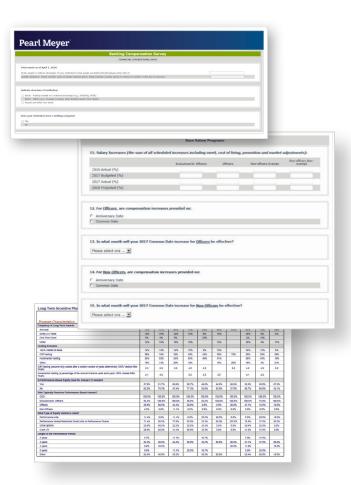
You will be assigned a dedicated account manager to walk you through the survey submission process, making it easy to integrate and match your information to our database.

Our account managers have several years of survey experience, ensuring you receive the highest quality of guidance and confidentiality.

#### **Exclusive Insight**

The only inclusive source of insight into what your peers are doing:

- + Short- and long-term incentive plan design
- + Starting hourly rates for Personal Bankers, Universal Bankers, & Tellers
- + Floating Teller pay practices
- + Bank & Teller Turnover rates
- Salary Structure adjustment budgets
- + Merit increase budgets
- Mortgage Originator average loan production & compensation
- Commercial Loan Officer average loan production & portfolio size



# Access to Detailed Data

26

Participating Institutions

300+

Positions

3.2K
Incumbents

### **Key Data Reported:**

- + Base Salary
- + Short-Term Incentives
- + Long-Term Incentives
- + Total Cash/Target/Direct Compensation
- + Mortgage Originator Compensation
- + Commercial Loan Officer Compensation



# **Job Positions**

#### **Executive Management**

Executive Chairman (Non-CEO)

Chief Executive Officer

Chief Operating Officer

Chief Credit Officer

Chief Financial Officer

Chief Lending Officer

Chief Revenue Officer

Chief Banking Officer

Top Regional Banking Executive

Chief Marketing Officer

Chief Administrative Officer

General Counsel

Chief Risk Officer

Chief Human Resources Officer

Top Audit Officer

Chief Customer Experience Officer

Chief Information Systems Officer

Chief Accounting Officer

Chief Compliance Officer

Top Analytics Officer

#### Staff / Administration

Administrative Officer

Assistant to President

Corporate Secretary

**Executive Secretary** 

Sr. Administrative Assistant

Administrative Assistant

General Office Coordinator

Receptionist

Head of DE&I

Human Resources Manager

HR Business Partner

Human Resources Generalist

Human Resources Assistant

HRIS Manager

HRIS Administrator

Recruiting Manager

Recruiter

Employee Relations Manager

Employee Relations Specialist

Compensation Director/Manager

Sr. Compensation Analyst

Compensation Analyst

Benefits Manager

Benefits Specialist

Payroll Manager

Payroll Specialist

Training Officer

Training Specialist

Marketing Manager

Product Manager

Digital Channels Product Manager

Market Researcher

Data Analyst/Specialist

Business Intelligence Manager

Business Intelligence Analyst

Marketing Specialist/Coordinator

Social Media Specialist

Purchasing Manager

Purchasing Assistant

Head of Facilities

Facilities Manager

Facilities Supervisor

Facilities Assistant/Custodian

Sr. Risk Manager

Risk Manager

Sr. Risk Analyst

Risk Analyst

Sr. Compliance Officer

Compliance Officer

Sr. Compliance Specialist

Compliance Specialist

Staff Attorney

Paralegal

CRA Officer

Management Trainee

Quality Control Specialist

Sr. Bank Secrecy Act (BSA) Officer

Bank Secrecy Act (BSA) Officer

Sr. Bank Secrecy Act (BSA) Analyst

Bank Secrecy Act (BSA) Analyst

Program/Project Management

**Investment / Wealth Management** 

Top Wealth Management Executive

Personal Investment Sales Officer

(non-commissioned) Personal Investment Sales Officer

(commissioned)

Private Banking Officer

Financial Planner

Sr. Portfolio Manager

Portfolio Manager

Jr. Portfolio Manager

#### **Finance**

Top Bank Investment Executive Bank Investment Portfolio Manager Treasurer

Treasury Operations Manager

Tax Manager

Sr. Finance Manager

Finance Manager

Sr. Financial Analyst

Financial Analyst

Controller

Assistant Controller

Accounting Manager

Accounting Supervisor

Sr. Staff Accountant

Staff Accountant

Accounting Specialist II

Accounting Specialist I

#### Audit

Sr. Audit Manager

Audit Manager

Sr. Staff Auditor

Staff Auditor

Audit Assistant

#### **Business Banking**

Top Business Banking Officer

Business Banking Business Development

Officer

Sr. Business Banking Officer

Business Banking Officer

Community Relations Officer

SBA Loan Manager

SBA Loan Officer

SBA Loan Processor II/Closer

SBA Loan Processor I/Closer

SBA Credit Analyst

SBA Underwriter

SBA Processing Team Leader

#### Trust

Top Trust Executive

Sr. Trust Officer

Trust Officer

Trust Operations Manager

Trust New Business Officer

Trust Administrator

Trust Department Assistant



# Job Positions (contd.)

#### **Operations**

Head of Operations

Head of Cash Management / Treasury Management

Head of Digital/Electronic Banking

Operations/Services Manager - Centralized

Group Operations Manager

Operations Officer

Operations Supervisor

Utility Representative

Sr. Operations Coordinator

Operations Coordinator

Security Officer

Fraud Specialist

Cash Management / Treasury Management Officer/Manager

Cash Management / Treasury Management

Cash Management / Treasury Management Representative

Retirement Plans Manager

IRA Specialist

Retirement Plans Coordinator

Digital/Electronic Banking Officer

Digital/Electronic Banking Specialist

ATM Supervisor

ATM Coordinator

Document Imaging Coordinator

Image Processor

Proof Operator

Wire Transfer Coordinator

Mail Coordinator/Courier

Courier

Top Retail Banking Officer/Manager Group Branch Administrator Regional Branch Manager

#### **Branch Manager / Retail**

Branch Manager III a

Branch Manager III b

Branch Manager II a

Branch Manager II b Branch Manager I a

Branch Manager I b

Branch / Sales Center Manager - New Market

Assistant Branch Manager III

Assistant Branch Manager II

Assistant Branch Manager I

High School Branch Manager

Universal Banker I

Universal Banker II

Universal Banker III

Universal Banker IV

Sr. Personal Banker

Personal Banker

Head Teller

Sr Teller

Teller - Standard

Vault Teller

Sr. Teller/Customer Service Representative

Teller/Customer Service Representative

Interactive Banking Machine (ITM) Specialist

Retail Sales Manager

Retail Manager/Customer Service Manager III

Retail Manager/Customer Service Manager II

Retail Manager/Customer Service Manager I

Deposit Relationship Manager

Deposit Relationship Officer

Branch Operations Officer/Supervisor III

Branch Operations Officer/Supervisor II

Branch Operations Officer/Supervisor I

Assistant Branch Operations Officer/

Supervisor

Call Center Manager

Call Center Supervisor

Call Center Specialist

Call Center CSR

Safe Deposit Attendant

#### Lending

Top Residential Mortgage Lending Executive

Residential Mortgage Loan Officer II

(non-commissioned)

Residential Mortgage Loan Officer I

(non-commissioned)

Mortgage Loan Officer (commissioned)

Mortgage Loan Originator (in-house/

non-commissioned)

Mortgage Operations Manager

Mortgage Underwriter/Processor

Mortgage Loan Processor

Mortgage Closing Coordinator

Sr. Underwriter (residential lending)

Underwriter (residential lending)

Top Consumer Lending Executive

Sr. Consumer Loan Officer

Consumer Loan Officer

Consumer Loan Administrator/Processor

Sr. Loan Processor

Loan Processor

Sr. Mortgage/Consumer Credit Analyst

Mortgage/Consumer Credit Analyst Jr. Mortgage/Consumer Credit Analyst

Sr. Underwriter (commercial/industrial lending)

Sr. Underwriter (commercial real estate lending)

Sr. Commercial Underwriter Default

Underwriter (commercial/industrial lending)

Underwriter (commercial real estate lending)

Underwriter Default

Commercial Underwriting Manager

Regional Commercial Lending Executive

Commercial Team Leader

Sr. Commercial Loan Officer/Relationship

Manager (commercial/industrial)

Sr. Commercial Loan Officer/Relationship Manager (commercial real estate)

Sr. Commercial Loan Officer/Relationship Manager Default

Commercial Loan Officer/Relationship Manager (commercial/industrial)

Commercial Loan Officer/Relationship Manager (commercial real estate)

Commercial Loan Officer/Relationship Manager Default

Jr. Commercial Loan Officer/Relationship Manager (commercial/industrial)

Jr. Commercial Loan Officer/Relationship Manager (commercial real estate)

Jr. Commercial Loan Officer/Relationship Manager Default

Sr. Commercial Credit Analyst

Commercial Credit Analyst

Sr. Commercial Loan Portfolio Manager

Commercial Loan Portfolio Manager

Jr. Commercial Loan Portfolio Manager

Commercial/Construction Loan Officer

Sr. Commercial Loan Processor

Commercial Loan Processor

Top Asset-based Lending

Commercial Loan Administrator

Commercial Loan Servicer

Sr. Note/Loan Service Department Manager

Note/Loan Service Department Manager

Note/Loan Documentation Officer/

Supervisor

Note/Documentation Specialist Note/Loan Servicing Coordinator

Loan Servicing Officer

Loan Servicing Supervisor

Loan Servicing Specialist

Lending Sales Manager (Business Development/non-commissioned)



# Job Positions (contd.)

#### Lending (contd.)

Business Development Officer Loan Review Officer

Loan Review Administrator

Sr. Credit Officer

Credit Officer

Credit Operations Manager Collections Officer/Manager

Collector II

Collector I

Special Assets Manager

Special Assets Officer

Appraisal Manager

Staff Appraiser

Lending Generalist

Secondary Market Officer

Secondary Market Specialist/Coordinator

Indirect Lending Officer

Investor Reporting Specialist Trade Finance Manager Trade Finance Assistant

Collateral Valuation Specialist

#### **Technology**

MIS Manager Systems Officer

Systems Office

Sr. IT Manager

IT Manager

Information Security Administrator

Applications Programmer/Analyst

Database Analysis

Technical Program/Project Management

Core System Manager

Sr. Technology Generalist

Technology Generalist

Network Manager

Network Specialist

Information Technology Security Officer

Systems Analyst

Business Systems Analyst

Information Technology Compliance Analyst

Online/Mobile Banking Manager

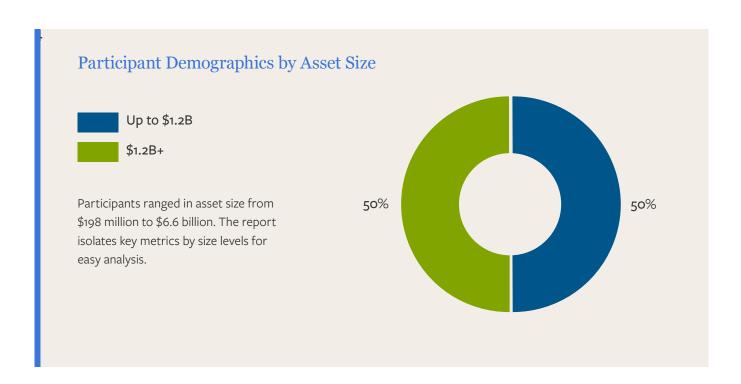
Digital Marketing Manager

Help Desk Specialist

# Credible

### Who Participates?

Join 26 institutions who rely on our in-depth data to make critical compensation decisions. Our participants represent both mutual and private banks across Connecticut.



### 2025 List of Participants (alphabetical order)

Centreville Bank Chelsea Groton Bank

Connecticut Community Bank, N.A.

Dime Bank

Essex Savings Bank Fairfield County Bank Fieldpoint Private First County Bank

GSB

Hometown Bank Ion Bank Ives Bank

Jewett City Savings Bank National Iron Bank New Haven Bank Newtown Savings Bank Northwest Community Bank

Patriot Bank, N.A.

PeoplesBank
Stafford Savings Bank
The First Bank of Greenwich
The Washington Trust Company
Thomaston Savings Bank
Torrington Savings Bank
Union Savings Bank
Westfield Bank (MA)

If you are a community bank we strongly encourage your participation to increase the depth of the survey data while gaining insight from institutions of similar headcount, asset size, or Connecticut region.



# Customized

Looking for a snapshot into the pay practices of your peers? Look no further than our comprehensive and objective compensation report.

# Flexible Report Formats

Survey results are easily downloaded from the Pearl Meyer survey client website and available in PDF and Excel. Data in excel gives you the ability to isolate key data points and identify salary trends.

Variables	Excel	PDF & Excel	Variables	Excel	PDF & Excel
Number of Institutions		✓	Average Award Excl \$0 Awards		√ (% <sup>tile</sup> in Excel)
Total Number of Incumbents		✓	Average STI Excl \$0 Awards as % of Base		√ (% <sup>tile</sup> in Excel)
Average Asset Size		<b>√</b>	Target Bonus Award, % Base		✓ (% <sup>tile</sup> in Excel)
Median Asset Size Closeness of Match		<b>V</b>	Number of Incumbents Reporting Target	,	V
Base Salary:		<b>V</b>	Average Total Target Cash Compensation  Total Cash Compensation:	V	✓ (90 <sup>th</sup> is in
Average Salary Range Min/Mid/Max		✓	Average Total Cash Compensation		Excel only)
Hourly Average Salary Range Min/Mid/Max	1		(25th, 50th, 75th, and 90th Percentiles)		Zacci ciny)
Number of Incumbents Non Bonus Eligible	V		Long-Term Incentives:		
Average Base Salary Non Bonus Eligible	✓		Percent Eligible for LTI		✓
Hourly Average Base Salary Non Bonus Eligible	✓		Percent Receiving LTI		✓
Number of Incumbents Bonus Eligible	✓		LTI Award Value All Forms Incl 0	✓	
Average Base Salary Bonus Eligible	✓		LTI Award Value All Forms Excl 0	✓ (% <sup>tile</sup> in Excel)	
Hourly Average Base Salary Bonus Eligible	<b>✓</b>		LTI Value as % of Base Excl 0	<b>✓</b>	
Number of Incumbents Public Institutions		✓	Option ∀alue Excl 0	✓	
Average Base Salary Public Institutions		✓	RS Value Excl 0	✓	
Hourly Average Base Salary Public Institutions	✓		All Other Value Excl 0	✓	
Number of Incumbents Private Institutions		✓	Total Compensation:		
Average Base Salary Private Institutions		✓	Total Target Compensation	√ (% <sup>tile</sup> in Excel)	
Hourly Average Base Salary Private Institutions	✓		Total Direct Compensation	√ (% <sup>tile</sup> in Excel)	
Average Base Salary All Incumbents		√ (90 <sup>th</sup> is in Excel only)	Rewards:		
(25th, 50th, 75th, and 90th Percentiles)			Stock Options (ISO and NQSO)	✓	
Hourly Average Base Salary All Incumbents	✓		Stock Appreciation Rights (SARS)	<b>✓</b>	
(25th, 50th, 75th, and 90th Percentiles)			Restricted Stock Plan	✓	
Short-Term Incentives:			Phantom Synthetic Stock Plan	<b>✓</b>	
Percent Eligible for STI		✓.	Cash	✓	
Percent Receiving STI		✓	Other Long Term Incentives	<b>✓</b>	

All of this provides you with the most accurate, affordable, reliable data that you can use to attract and retain your most important, and often most expensive, asset.

# **Survey Dates**

Data Effective Date: 4/1/2026 Submission Due Date: 5/22/2026

Survey Results Published: Week of 8/10/2026



# **Contact Us**

To learn more about our Connecticut Banking Compensation Survey or to participate, please contact the survey group at <a href="mailto:survey@pearlmeyer.com">survey@pearlmeyer.com</a>.

You will be assigned a dedicated account manager who will be available to walk you through the survey submission process, making it easy to integrate and match your information with our database. Our account managers have several years of survey experience, ensuring you the highest level of data quality and integrity.

Your account manager will email you a link to the submission materials, your log-in credentials, and instructions on how to complete and return your survey data.

#### By email:

<u>survey@pearlmeyer.com</u> or <u>jordan.gagnon@pearlmeyer.com</u>

#### By phone:

ask for the survey group from our general number 508-460-9600 or call Jordan Gagnon, Banking Survey Project Manager, at 508-630-1501

# **Dedicated Team of Account Managers**



**Rebecca Toman**Vice President,
Survey Business Unit



**Nana Adu** Survey Account Manager



**Dan Besser**Senior Survey
Account Manager



**Jason Dionne**Associate Account
Manager



**Matt Donahue** Survey Account Manager



**Jordan Gagnon**Survey Project Manager



**Andrew Guigno**Survey Operations
Manager



**Benji Sheiffer**Survey Account Manager



**Rhonda Snyder**Survey Project Manager



**Veronika Valcheva**Survey Account Manager

# Why Pearl Meyer Surveys?

### **Our Commitment to Quality**

We are committed to providing you the highest standard of quality reporting. Our rigorous quality assurance process includes:

- + Review of quality assurance reports to help clarify input and identify discrepancies.
- + Thorough cross check of data; comparison to previous years' data; and identification of data outliers.

### **Secure Data Submission and Confidentiality**

The survey is administered using an excel template for the collection of incumbent job data and a secure online questionnaire for policies and practices data. Cyber security is a top priority for all banks, and you can have peace of mind knowing that our secure system ensures that your data will be uploaded into a safe environment and remain confidential.

Concerned about the confidentiality of your data and how it's shared in the survey results report?

- + All data is reported in summary form only.
- + No data is reported for any job at any level where there are less than five institutions matching.
- + No institutions' data will represent more than a 25% weighting for any job.

# You May Also Be Interested In

Pearl Meyer has a suite of banking surveys in addition to our Connecticut Banking Survey.

### **State Reports**

- + Alabama
- + California
- + Connecticut
- + Florida
- + Georgia
- + Massachusetts
- + New York
- + Ohio
- + Texas
- + Virginia

### **Regional reports**

- + Northeast (CT, MA, ME, NH, NY, RI, and VT)
- + Northern New England (ME, NH, and VT)
- + Banks of the Carolinas
- + South Atlantic (AL, FL, GA, NC, SC, and VA)

National Report (U.S. based)

Banking Board of Director Survey

Banking Benefits and Human Resources Policies Survey





pearlmeyer.com



# **About Pearl Meyer**

Pearl Meyer is the leading advisor to boards and senior management helping organizations build, develop, and reward great leadership teams that drive long-term success. Our strategy-driven compensation and leadership consulting services act as powerful catalysts for value creation and competitive advantage by addressing the critical links between people and outcomes. Our clients stand at the forefront of their industries and range from emerging high-growth, not-for-profit, and private organizations to the Fortune 500.

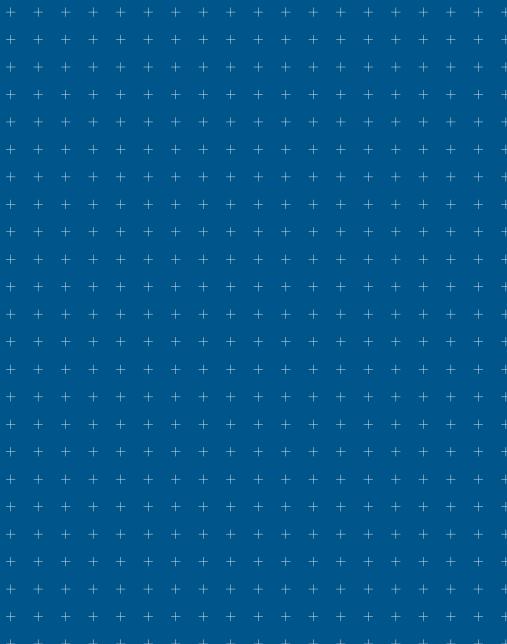
### pearlmeyer.com/salary-surveys/salary-survey-portfolio/banking



# Pearl Meyer's Banking Survey Suite

Pearl Meyer has been managing surveys specific to the banking industry for 25 years. Using the most advanced programming and algorithms to ensure confidentiality and accuracy, the banking survey suite includes the Banking Compensation Survey, the Banking Benefits and Human Resources Policies Survey, and the Banking Board of Directors' Survey.

- Banking Compensation Survey data can be obtained in the following ways to offer you the most relevant targeted and industry-wide data:
  - + Single state reports for Alabama, California, Connecticut, Florida, Georgia, Massachusetts, New York, Ohio, Texas
  - + Regional report for the Northeast (that includes CT, MA, ME, NH, NY, RI, and VT), and a regional report for the Northern New England (that includes ME, NH, and VT), the Banks of the Carolinas, and the South Atlantic Region (that includes AL, FL, GA, NC, SC, and VA).
  - + National banking report that offers compensation information from banks throughout the country.
- Banking Board of Director Survey provides the most relevant information available on board of directors' compensation and governance practices.
- Banking Benefits and Human Resources Policies Survey is the definitive source for the most current information on benefits programs and human resources policies including PTO programs, health and dental insurance, flexible spending accounts, and short- and long-term disability plans.



visit us at www.pearlmeyer.com or

